

How Our Australind Senior High School Canteen Operates

OUR CANTEEN

Is an essential part of our school activities and offers students a great service. Our canteen is a partnership between parents, staff and students.

The school has implemented a state-of-the-art online ordering system. This new service enables busy parents to order their children's lunches online up to two weeks in advance.

You will also be able to alert the canteen to your child's allergies and any health warnings by entering the details online.

The daily cut off time for ordering your child's lunch is 8:40 am. Lunches can be ordered two weeks in advance. Daily specials will be advertised on the website and through special canteen notes. Students will then be able to collect their recess and lunch orders through two express lanes at the Canteen.

All transactions are managed through a highly secured payment gateway and are completely free of charges to parents.

It is simple as registering your child's details, adding credit to their account and placing your order.

What do I do now?

Visit www.quickcliq.com.au (note new email address)



QuickCliq, formerly known as Our Online Canteen

Select—Sign up—Register

F Email address

F Password

F Name

F Phone number (optional)

F Mandatory field—

F Mobile phone number

F Suburb

F Post code

F Business names you use on a regular basis in your area (some businesses offer prizes to people that utilise their business)

Select our school and enter your child's name

You don't need to fill in tutor or Teacher's name

Add credit to your account

Ordering is as easy as 1-2-3

F Select order date

F Select menu items

F Confirm the order

What happens if you have placed an order and your child is sick?

You can cancel your daily order by logging onto the website before 8:40 am that day. credit will be put back onto your account.

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OUR STAFF

Janine Spruyt is our Canteen Manager and is responsible for the day-to-day management and operations of all aspects of the canteen and can be contacted on **9797 4453**. The canteen employs three casual assistants to assist with the efficient running of the Canteen.

OUR VOLUNTEERS

We rely on parents to help in our canteen as due to the numbers of students we cannot get through the queues during lunch and recess. We need at least one parent helper for 2 hours each day to ensure all children get their lunch! This is not much given the numbers of children at our school. Our volunteers have a list of duties we ask them to do under the directions of Janine. We really appreciate the people who commit to assisting in the canteen as the monies can be spent on a range of items for our kids.

DUTIES OF OUR VOLUNTEERS

It is not hard to help at the canteen but it is always very busy. If you are thinking of helping you can expect to do some of the following things:

- Cut and lightly butter rolls
- Prepare Cheesies
- Prepare hot foods such as hot dogs and hot chicken rolls
- Make up trays of ordered food, may include hot and cold foods
- Prepare fruit and vegetables for salads, fruit bowls
- Serve students
- Washing dishes and utensils

HOW OFTEN ARE VOLUNTEERS EXPECTED TO HELP

If we get a pool of 40 parents you would only have to help in our canteen once a month. You can help more often of course!

COMPLAINTS PROCEDURE

If you are not happy with an aspect of the canteen you should discuss the matter with the Canteen Manager.

If you or the Canteen Manager feel that resolution is not reached then either you or the Canteen Manager can write to the Principal "in confidence" who will work with all parties involved to help solve the problem.